

WARRANTY CONDITIONS

Guarantee

The planks or tiles are guaranteed, starting from the date of purchase at the dealer-distributor upon presentation of the receipt.

The guarantee covers all in conformity with the warrantee conditions, as given here below.

Warranty conditions:

Green-Flor® guarantees, under the applicability of the limitations and conditions mentioned in this statement, the sound quality of its products, except for small, technically unavoidable deviations in colour and eventual hidden defects which however do not considerably reduce the users' value of the product. Green-Flor® will though provide replacement of flooring in case there is and connected to that part of flooring, where there is a loss of original pattern and colour under normal residential use of the Green-Flor® product for the number of years as indicated below, whereas a deduction of 10 to 20% of the original material price will be applied for every year or part of year after the installation of the floor, provided the flooring covered by this warranty is installed, maintained and used according to the commonly accepted practice for these type of heterogeneous products as given in our installation- and maintenance instructions. This including but not restricted to, a full bonding glue of the floor with a suitable wheelchair permanent adhesive, on the advice of and processed according to the processing requirements of the adhesive supplier. The use of office chairs no other than those with the rollers of at least 50 mm in diameter and 20 mm tread width made of hard plastic without seam according to DIN 68131 and / or EN 425. This warranty does not include damage due to improper installation or maintenance, excessive moisture or alkalis in the subfloor or conditions arising from hydrostatic pressure, burns, tears, indentations, stains, negligence, misuse or abnormal use which are due to the user or change in gloss due to normal use or exterior application, accidental impacts(knocks, falling objects, scratches caused by objects being moved) and any other defaults which are outside the standards as defined in the EN norms as outlined in the technical data sheets in our brochures, sample cards- and swatches, internet etc.

Also not included in this warranty is exposure to high temperatures or too much sun due to improper protective measurements.

This warranty shall not include loss of time, inconvenience, incidental expenses incurred in the removal or reinstallation of the affected material and any other incidental or consequential damages. This warranty is in lieu of any other warranties, expressed or implied. The warranty service is only available by notice to Green-Flor®, through the dealer-distributor from whom the purchase was made. Notification must be accompanied by a copy of the original invoice and can only be authorized by Green-Flor®.

Warranty periods:

	Product	Wear Layer	Residential Use	Commercial Use
Green-Flor®	2.5 mm	0.55mm	15 years	8 years
Green-Flor®	5.0 mm	0.70mm	20 years	10 years